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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANTS	Richard Seward
TITLE	A METHOD OF ENABLING A WIRELESS INFORMATION DEVICE TO ACCESS CUSTOMER SUPPORT SERVICES
US FILING DATE	Herewith
INTERNATIONAL APPLICATION NO.	PCT/GB2004/004287
INTERNATIONAL FILING DATE	8 October 2004
PRIORITY DATE	8 October 2003

COMMISSIONER OF PATENTS
P.O. Box 1450
Alexandria, VA 22313-1450

PRELIMINARY AMENDMENT

Dear Sir:

Preliminary to a first office action on the merits of this US national
phase application, please amend the specification, as follows: